



PUERTO RICO WEBMASTERS Personal Account Application

Tel 787-723-5000 Toll Free 1-866-723-6800 Fax 787-722-6242
Support 787-641-9800 Toll Free 1-866-641-0800

Name _____ Occupation _____

Company (Optional) _____

Address _____

City _____ State _____ Zip _____

Tels: Home _____ Work _____ Fax _____

What type of account are you interested in? Other Options (specify) _____

- WebSurfer Coax 2/1 Mbps \$ 26.95 per month
- WebSurfer Coax 5/1 Mbps \$ 49.95 per month
- WebSurfer Coax 10/1 Mbps \$ 79.95 per month
- WebSurfer Coax 20/2 Mbps \$ 129.95 per month
- WebExplorer Plus (20 hrs dialup) \$ 8.95 per month, 0.40 add'l hrs
- WebSurfer (dialup) \$ 14.95 per month

NOTE: ADSL Accounts require Line Request Form

Enter your desired username and password. Examples of valid usernames are 'jpa', 'jperez' and 'juan.perez'. Your username will be your email address. The username should have between 3 and 16 lowercase characters. The password should have between 4 and 16 characters. The password should be kept secret.

Username: _____ Password _____

How did you find out about our services?

- Internet
- El Nuevo Día
- Radio
- Street Banner
- PRW.NET
- Other (please specify) _____

Enter desired method of payment:

- Debit to Checking Acct.
- Debit to Savings Acct.
- ATH (*)
- Cash (*)
- Check (*)

Bank _____ Acct. No. _____ (*) Accounts paid via ATH, cash or check are billed every two months

- VISA
- MasterCard
- American Express

CardHolder: _____ Card Number: _____ Exp: _____

If a credit card or direct debit is selected, you authorize a monthly debit to the account in the amount listed above. Any changes must be submitted in writing.

I have read and accepted the terms and conditions for the type of account selected and agree that the account is for personal use only with no shared use on an office network.

Signature: _____ Date _____

Please send completed application via fax or mail: PRW.NET; PO Box 9111; San Juan, PR 00908

Rev. 4/1/2015

FOR PRW USE ONLY: Acct: _____ 1st Payment: _____ Activation: _____ Changes: _____



PUERTO RICO WEBMASTERS Terms and Conditions – Personal Accounts

Rev. 4/1/2015

This Agreement summarizes the terms and conditions of the Internet Access Service ("service") requested by the Individual ("you") and provided by ESS/Puerto Rico WebMasters ("ISP"). Your use of the service constitutes acceptance of all terms and conditions listed below.

CHARGES: You agree to the fee schedules for the account you have selected as listed on the application form or fee schedule. Payment is due before service begins. There is a minimum charge of one month. Fees are not prorated. There is no prorating. Service is paid in advance at the start of each billing cycle. All charges are non-refundable. ISP reserves the right to discontinue service if payment is not received within 5 days of the service period. There will be a \$ 5 charge for returned checks or direct debits to your bank account. ISP reserves the right to change its fee schedule.

DISCLAIMER OF WARRANTY: The service, programs and any other products provided by the ISP to you as part of the service are provided "as is". Neither the ISP nor its suppliers make any warranties, representations or conditions of merchantability, quality, and fitness for a particular purpose.

TELEPHONE CHARGES: ISP will list all access numbers available on its web site. You are responsible for determining the appropriate number for your location. ISP is not responsible for any long distance telephone charges.

SECURITY: ISP does not guarantee that its security procedures will prevent the loss of, alteration of, or improper access to, your information. You are responsible to take the security measures required by the nature of the tasks you are performing on our service.

NOT FOR RESALE OR SHARE: You agree this account is only for use by you and family members living within your household, or for your small company (under 25 employees) at your location. Resale or sharing of the service is not allowed.

USE RESTRICTIONS: You agree not to use the web space provided for material that violates any laws or copyrights. Use of your web space to publish material of discriminatory or pornographic content is not allowed. This includes any links to such material. Unsolicited mass mailings are also prohibited in any way or form and will result in immediate account cancellation.

BANDWIDTH: ISP reserves the right to limit access bandwidth to the web space provided to that equivalent of a dedicated line of the same capacity of your contracted access.

TAXES: Taxes and fees are not included in account prices. Currently there are no taxes or fees on Internet access accounts, but this is subject to change at any time by state or federal regulations.

TERMINATION: This agreement can be terminated by either party by written or email notification.

ENTIRE AGREEMENT: This Agreement and the attached Schedules constitute the entire agreement between the parties with respect to the subject matter hereof and shall supersede all previous oral and written communications between the parties.



**PUERTO RICO WEBMASTERS
Coax Line Authorization**

**Tel 787-723-5000 Toll Free 1-866-723-6800 Fax 787-722-6242
Support 787-641-9800 Toll Free 1-866-641-0800**

Name _____ Username _____

Physical Address: _____

Tel _____

Account Type:

WebSurfer Coax 2/1 Mbps

WebSurfer Coax 10/1 Mbps

WebSurfer Coax 5/1 Mbps

WebSurfer Coax 20/2 Mbps

I am authorizing PRW.NET to install a coax transport line for Internet access between the physical address listed above and the PRW.NET network.

General Terms:

- A coax cable modem will be installed on the address listed on your account approximately one week from the time the order is placed. The modem requires an available Ethernet port on your computer. Customer-provided modems are not currently supported. Line charges will start after the modem is installed.
- After the modem is shipped, there is a 30 day grace period during which you can cancel the line without any charges, provided you return the modem within that period.
- Modem must be returned upon account cancellation. If modem is not returned, its cost will be charged to the customer's account.
- Maximum speed is not guaranteed can vary depending on the area.
- There are no setup charges for the Internet access account.
- All other terms and conditions of use listed on your account application remain in effect on this coax line.

I certify that this information is correct and agree to the commitments listed above.

Signature: _____ Date _____

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